

VENEKLASEN PROFESSIONAL LEARNING INSTITUTE

Refund Policy

At Veneklasen Professional Learning Institute, we are committed to providing high-quality education and professional certification in Acoustics and Management. We understand that our subscribers may have questions regarding our refund policy. Please read the following carefully before making your purchase.

1. Subscription Plans

We offer various subscription plans for our online courses and certifications. By subscribing, you agree to the terms outlined in this policy.

2. No Refund Policy

- **Final Sale:** Once you subscribe and complete your payment for any online course or certification, the transaction is considered final. We do not offer refunds, exchanges, or cancellations for any subscription plans.
- **Access to Materials:** Upon payment, you will gain immediate access to all course materials associated with your chosen subscription. Please ensure you are satisfied with the content and terms before finalizing your purchase.

3. Subscription Changes

- **No Modifications:** Once a subscription plan is purchased, you cannot change or modify the plan. This includes upgrades, downgrades, or switching between different plans.
- **Renewals:** Subscription renewals will be processed automatically based on your selected plan. If you do not wish to continue with your subscription, you must cancel before the renewal date. Please note that cancellations will not entitle you to a refund for any prior payments.

4. Exceptions

- **Technical Issues:** If you experience technical difficulties accessing course materials that are not resolved within a reasonable timeframe, please contact our support team at info@veneklasenprolearn.com. We will review your situation and may offer a solution, which could include extending your access or providing a credit towards a future course.

5. Contact Us

If you have any questions about our refund policy or your subscription, please reach out to our support team at info@veneklasenprolearn.com. We are here to assist you!

6. Acknowledgment

By subscribing to our services, you acknowledge that you have read and understood this refund policy and agree to its terms.